

Turbo Technics Limited – Turbocharger Warranty

Turbocharger Warranty

1. All Turbo Technics remanufactured turbochargers carry a 24 months warranty from the date of supply, with an upper limit of 24,000 miles in service, provided that the turbo has been fitted and serviced in accordance with the vehicle manufacturers, and Turbo Technics' fitting instructions.
2. Turbo Technics do not regard any warranty period above 24 months to be of benefit to our customers. Turbochargers incorrectly built will fail long before 24 months from fitting.
3. Failure after this period will invariably be caused not by faulty manufacture, but by circumstances outside the control of the original turbo build.

Exchange Turbocharger Warranty

1. The Supplier Warranty on remanufactured turbos is given for a period of 24 months from the date of purchase and covers mileage up to a maximum of 24,000 miles.
2. The Supplier Warranty on new turbochargers is given for a period of 12 months and covers mileage up to a maximum of 12,000 miles from the date of purchase.
3. There is no warranty on hybrid or motorsport turbochargers. These are also used at your own risk and we would recommend that you have the vehicle health checked before fitting as well as getting the vehicle mapped after fitting.
4. **Proof and date of purchase of turbocharger and replacement turbo oil feed pipe will be required before any claim can be made under the Supplier Warranty.**
5. The Supplier Warranty is limited to the repair or replacement of the turbocharger. Particular attention should be paid to the turbocharger's oil supply and ensuring that a high degree of cleanliness is maintained while fitting the turbocharger. The Seller shall not be liable for any repair or replacement if a turbocharger fails because of insufficient cleanliness during the fitting process.
6. No liability will be accepted if the turbocharger boost setting is outside the figures recommended by the Seller or the original vehicle manufacturer. The boost setting must always be checked after fitment to comply with this warranty.
7. Proof, in the form of receipts, may be required verifying that routine servicing has been carried out as per the manufacturer's recommendations since the turbocharger was fitted. Special emphasis is placed upon oil change intervals, oil filter replacement and engine oil quality. In this respect, Turbo Technics recommends that you use a grade of oil approved and recommended by your vehicle manufacturer, as documented in the handbook.
8. If you wish to make a claim under the Supplier Warranty you must first contact the distributor who originally supplied the turbocharger. The Supplier will carry out a thorough examination of all components before a decision is made as to the validity of a warranty claim and if the Supplier accepts liability under the Supplier Warranty the distributor will contact you.
9. Although sympathetic to every warranty claim, only exchange units which fail due to defective workmanship or parts are warrantable. Failures due to circumstances or conditions outside our control cannot be accepted under the Turbo Technics warranty.

Repaired Turbochargers

1. Where repair work is carried out on a customer's own turbocharger, the Supplier Warranty is limited to the parts supplied and the workmanship involved in the repair. This warranty shall not exceed 12 months and applies only for the first 12,000 miles.
2. The obligation of Turbo Technics under this Supplier Warranty is the entire liability of Turbo Technics Ltd and is subject to the limitations of liability set out in Turbo Technics Terms and Conditions. Please click [here](#) for an abbreviated copy of our terms and conditions of sale (which includes details about our turbo warranty in section 10).

This Supplier Warranty is in addition to any statutory rights which you may be entitled to exercise as a consumer.